

ANCR Events

ANCR Lockdown

ANCR made the decision to lock down the agency on June 8, 2011 after receiving indirect threats towards a staff member and the agency. On June 7, 2011 the After Hours Program received multiple calls from a client of the Abuse Investigation Program who was requesting personal information about his assigned abuse investigator. On the morning of June 8th, ANCR was contacted by the client's mental health support worker who informed the agency that the said individual was extremely angry with ANCR and his assigned worker and planned to attend ANCR during the day. The individual was known to the agency to be mentally unwell with a violent history and violent tendencies. A decision was made to lockdown the agency, contact the police and secure on-sight security. ANCR worked collaboratively with the WPS on locating the individual and police attended to his home to meet with him. He was informed that he was not to have direct contact with the worker or attend to ANCR unless invited. ANCR arranged with the client's psychiatric professionals that all further meetings would occur off site and with mental health and security support available. The file was reassigned from the abuse investigator. The assigned worker and abuse program staff were offered supports through the EAP.

All Day Staff Meeting

An ANCR all-staff meeting was held on June 16, 2011 at the Canada Inn Polo Park. The day offered the following training sessions for staff: Vicarious Trauma, Communicating Well under Pressure, Residential Schools – Impact on Family Attachment, Gang Awareness and Stress Management. The feedback from staff was extremely positive with many staff stating that “it was the best staff day yet”. ANCR services were uninterrupted during that time period thanks to coverage by ANCR casual staff and WCFS staff.

Métis/General Authority Resource Centre Relocation

The relocation of the Métis/General Resource Centre occurred on June 17, 2011. The move went very smoothly thanks to the cooperation of the Operations Team and the management and staff of the resource centre.