

Bill Leskiw

Has been here for 17 years. Protection experience.

Standards are probably something they give you to read when you first start. He is not sure what standards are in place.

CRU is a good system but in reality backups throughout the system backlogs everything.

He was the back up worker for Chris in situations when you do not want to go out alone. Sometimes to help workers in risky situation but also to help transportation etc.

Bill would like the backup system put into procedure. With high caseloads it makes it sometimes impossible and could delay the investigation of other cases. It is also a health and safety issue for workers.

Managers know that they cannot meet new draft standards and told the directorate so and

Involvement began

Rob

Reverse onus, define service delivery, common understanding....framework, Joint Intake Response Unit reporting Else Flett,

Diva Faria,

Now a program specialist for the general Authority and for 5 years previously crisis response unit supervisor, and an abuse co-ordinator for a year and a half. Intake and family services worker for another 8 years.

Case was not accepted in intake, and so CRU handled it yourself. No clear standard or policy regarding hospital referral regarding clients with past history of child protection involvement yet are not identifying any present concerns.

Mckay has no birthdate and if there were more significant concerns related by the referral perhaps the worker would have done a record check. Shelley contacts Employment and Income assistance to get more demographic information on